Guide D: Hexing Customer Interface Unit

Made by Hexing Electrical Co., Ltd. Tagline: Protect Your Revenue.

D1. Know Your CIU



The Hexing Customer Interface Unit

The Hexing CIU has an LCD screen, indicator lights for credit and alarm, and a keypad with the digits 0 to 9, a delete key and a red Enter key.

D2. Description: Screen Symbols and Lights

Symbol	What it tells you
Row of digits	The data field: the figure being shown.
CREDIT, kWh, V, A, W, Hz	The unit field: what the number means.
Switch closed	Contact switching on: power is on.
Switch open	Contact switching out: power is cut off.
Smiley face	Charge success.
Sad face	Charge failure.

Credit status light

Light	Meaning	Your balance
Green on	Sufficient credit	Above alarm level 1
Red on	Low credit warning, level 1	Between level 1 and level 2

Light	Meaning	Your balance
Red flashing	Low credit warning, level 2	Below level 2. Recharge now.

> *The alarm levels are set by your electricity provider, so the exact amounts can differ.*

D3. Short Codes

Type the 3-digit code, then press Enter. The screen shows the code and the related data.

Code	What it shows
801	Balance credit (your balance)
800	Total energy consumption
802	Date
803	Time
804	Your meter number
805	SGC code
810	Emergency credit
811	Activate emergency credit (borrow credit when stuck)
812	Cancel alarm
817	Amount of your last charge

D4. Token Recharge Process Flow

1. When the credit light warns you that balance is low, buy a voucher from a point of sale (POS) or your vendor.
2. The voucher carries a 20-digit token.
3. Type the token on the keypad.
4. When the entry succeeds, the screen shows the energy amount straight away. SS in the top left corner also means the entry was successful.
5. Press 801 then Enter to confirm your balance.

Tracking your own consumption

- Press 800 to see total energy consumption. Write it down at the same time each day.
- The difference between two readings is what you used in between.
- Press 801 often to know your balance.

> *Metering Corner is an educational guide. For faults, disputes or tampering concerns, always contact your electricity provider. Visit jiderich.com for more.*